



Kinaxis Certification Program

Terms, Conditions and Exam Fraud Policy

EXAM SECURITY

Kinaxis is committed to maintaining the credibility and value of our program to our candidates and certified base. As a member of several trade organizations, we utilize the latest methods to defeat exam fraud. We have implemented multiple initiatives to defend the integrity and the value of our certification program.

Our actions to preserve the integrity of the program include:

1. Requiring candidates to agree to a non-disclosure agreement and these terms and conditions before taking any exam
2. Investigating security incidence reports from testing centers
3. Monitoring the pass rates at testing centers and closing any locations that are suspicious
4. Working with industry experts to employ best practices in exam protection and integrity
5. Looking at exam result data for any potential abnormalities
6. Revoking certifications and instituting lifetime bans for any breach of conduct

NON-DISCLOSURE (CANDIDATE) AGREEMENT

Prior to taking any exam or test, each candidate must agree to be bound by the terms of a Non-Disclosure (Candidate) Agreement, the form of which can be found at the end of this policy. The agreement highlights the need to maintain exam integrity, and explains our right to take actions as necessary, even if a credential is awarded to a candidate.

REVOCATION OF A CREDENTIAL

In the event of a breach of these terms and conditions, the terms of the Non-Disclosure (Candidate) Agreement, or any other terms regarding any Kinaxis exam, Kinaxis reserves the right to revoke any and all credentials held by a candidate, and permanently ban the candidate from the applicable program or any other Kinaxis programs. Kinaxis has a zero-tolerance policy towards cheating and breaching the terms and conditions of the Non-

disclosure (Candidate) Agreement. Candidates will be notified by email of any sanctions imposed by Kinaxis, and will have 30 days to request an appeal by emailing certification@kinaxis.com.

ACTIONS AND BEHAVIORS TO AVOID

The following non-exclusive list of actions will be considered a breach of these terms and conditions and/or the Non-disclosure (Candidate) Agreement:

1. Discussing exam content with anyone
2. Using unauthorized study materials
3. Accessing unauthorized or infringed intellectual property from non-sanctioned third-party sites
4. Having someone take the exam on your behalf
5. Contributing information to brain dump sites or forums
6. Requesting brain dump information about an exam
7. Reproducing test material in any format
8. Altering your exam score or score report

UNAUTHORIZED MATERIALS AND THIRD-PARTY VENDORS POLICY

Kinaxis does not endorse, encourage, or recommend using any “study” materials from third-party vendors. If a third-party site makes any claims regarding Kinaxis tests or exams, such as a “100% pass guarantee”, this should be a warning to you that this is a site to be avoided. Candidates should avoid offers from websites and forums where brain dumps, exam answers, and study materials exist. Kinaxis publishes the only sanctioned study material for our exams. Kinaxis also monitors activity in forums, and by third-party vendors claiming to sell certification success.

NON-DISCLOSURE (CANDIDATE) AGREEMENT

The following text is displayed before your exam will begin:

IMPORTANT: PLEASE READ THE FOLLOWING KINAXIS NON-DISCLOSURE CONFIDENTIALITY AGREEMENT CAREFULLY BEFORE TAKING THIS EXAM.

The following Non-Disclosure Confidentiality Agreement (the “Agreement”) sets forth the terms and conditions of your use of “<exam name>” Materials as defined below. The “<exam name>” will hereto be referred to throughout this agreement as “Exam”.

The Disclosure to you of this Exam and any questions, answers, worksheets, computations, drawings, diagrams, or any communications, including verbal communication by any party, regarding or related to the Exam and such Exam Materials and any derivatives thereof is subject to the Terms and Conditions of this Agreement.

You understand, acknowledge and agree:

- That the questions and answers of the Exam are the exclusive and confidential property of Kinaxis and are protected by Kinaxis intellectual property rights;

- That you may not disclose the Exam questions or answers or discuss any of the content of the Exam Materials with any person;
- Not to copy or attempt to make copies (written, photocopied, or otherwise) of any Exam Material, including, without limitation, any Exam questions or answers;
- Not to sell, license, distribute, or give away the Exam Materials, questions, or answers;
- You have not purchased, solicited or used unauthorized (non-Kinaxis sanctioned) Exam Materials, questions, or answers in preparation for this exam;
- That your obligations under this Agreement shall continue in effect after the Exam and, if applicable, after termination of your credential, regardless of the reason or reasons for terminations, and whether such termination is voluntary or involuntary.

Kinaxis reserves the right to take all appropriate actions to remedy or prevent disclosure or misuse, including, without limitation, obtaining an immediate injunction. Kinaxis reserves the right to validate all results, by statistical analyses and other methods to monitor for evidence of exam fraud and take any appropriate actions as needed. If such analysis reveals evidence of exam fraud, Kinaxis reserves the right to investigate further and to take appropriate action such as (but not limited to) revoking the credential. Kinaxis also reserves the right to use any technologies and methods for verifying the identity of candidates. Such technology may include, without limitation, personally identifiable information, challenge questions, identification numbers, photographic information, and other measures to protect against fraud and abuse.

Neither this Agreement nor any right granted hereunder shall be assignable or otherwise transferable by you.

By proceeding with a Kryterion exam, you are consenting to be bound by the terms and conditions of this agreement and state that you have read this agreement carefully and you understand and accept the obligations which it imposes without reservation. You further state that no promises or representations have been made to induce agreement and that you accept this agreement voluntarily and freely.

UNFINISHED EXAMS

After 60 days from registration, Kinaxis reserves the right to cancel incomplete exams or exams that have not been started. Refunds will be issued as applicable.

Kinaxis®

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